Algunas normas que todo "Project Manager" debería conocer

Ámbito: General

ISO/IEC 80000 – Sistema Internacional de Unidades.

Ámbito: Project, programme and portfolio management

ISO 21500 – Context and concepts.

ISO 21502 – Guidance on project management.

ISO 21503 – Guidance on programme management.

ISO 21504 – Guidance on portfolio management.

ISO 21505 – Guidance on governance.

ISO 21506 – Vocabulary for Project, Programme and Portfolio Management.

ISO 21508 – Earned value management in project and programme management.

ISO 21511 – Work breakdown structures for project and programme management

ISO 21512 - Earned Value Management (EVM) in Project and Programme Management — Implementation Guide .

Ámbito: Quality management systems

ISO 9000 – Fundamentals and vocabulary.

ISO 9001 – Requirements.

ISO 9004 – Managing for the sustained success of an organization. A quality management approach.

ISO 10001 — Customer satisfaction — Guidelines for codes of conduct for organizations.

ISO 10002 — Customer satisfaction — Guidelines for complaints handling in organizations.

ISO 10003 — Customer satisfaction — Guidelines for dispute resolution external to organizations.

ISO 10004 — Customer satisfaction — Guidelines for monitoring and measuring

ISO 10005 – Guidelines for quality plans

ISO 10006 – Guidelines for quality management in projects

ISO 10007 – Guidelines for configuration management.

ISO 10012 – Requirements for measurement processes and measuring equipment.

ISO 10013 – Guidelines for quality management system documentation

ISO 10014 – Guidelines for managing the economics of quality

ISO 10015 – Guidelines for training

ISO 10017 – Guidance on statistical techniques for ISO 9001:2000

ISO 19011 – Guidelines for auditing management systems.

Normas Españolas (sobre documentación de los proyectos)

UNE 157001 – Criterios generales para la elaboración formal de los documentos que constituyen un proyecto técnico

UNE 50132 – Documentación. Numeración de las divisiones y subdivisiones en los documentos escritos.

Ámbito: Risk management

ISO/IEC Guide 73 – Vocabulary — Guidelines for use in standards

ISO 31000 – Principles and guidelines

IEC 31010 – Risk assessment techniques

ISO/TR 31004 – Guidance for the implementation of ISO 31000

Nota: Es importante verificar siempre el año de emisión de la última versión de cada norma.